

# ➔ The North American International Advantage

## **We know international relocation better than anyone.**

North American International has been relocating families to all corners of the globe for more than 75 years. Using that experience, we can help you determine the best way to pack and ship your possessions based on your needs, help you deal with customs formalities quickly and efficiently, and get your goods delivered to your new home no matter where in the world you are moving. At North American, we understand the importance of a successful international move. Don't trust your international move to just anyone — learn why North American should handle your next relocation.

## **Your goods are packed by experienced moving crews.**

Our trained packers use international packing methods and materials that protect your household goods and personal effects from origin to destination. With additional security checks and inspections by customs, professional packing has never been more important. Our crews will pack your china and glass, wrap your furniture, and number and list your possessions before carefully loading them into a container for transit to your new home.

## **We use the best moving companies around the globe.**

North American International has established a set of move standards to make sure that you receive a consistent, quality door-to-door move to and from anywhere in the world.

Unlike many of our competitors that are tied to a global network that they either own or franchise, North American is free to select the best moving companies in each country, worldwide. How do we know which companies are the best? Simple — we constantly monitor the performance of each moving company to determine the highest quality at the right price, so that you can be confident that you will receive top-quality service.

## **Sometimes you have to hold down costs. So, we do.**

As one of the largest international moving companies in the world, North American International is able to use its size to command preferential service from a variety of quality shipping and airline companies at highly competitive prices. As a result, you can be confident that your shipment will be handled in the most timely and cost-efficient manner possible.

## **We keep you informed every step of the way.**

Communication is critical in the success of an international relocation. North American International has developed a proven move management process that ensures attention to every detail of your move, every step of the way. From advice and guidance on customs information and restricted or prohibited items, through regular updates and reminders, our system makes sure that every step of the moving process is completed — and communicated — to everyone involved.

## **Industry leading shipment tracking.**

Using GlobalCom<sup>SM</sup>, our industry leading tracking system, you can follow the key stages involved in your move, send notes to your move coordinator, get information about your new country, view and print important move documents, and even get updates on your move e-mailed to you, automatically — all from the convenience of your home computer or smart phone.

## **Comprehensive transit protection and “in-house” claims team.**

In view of the risks involved in international transportation, we strongly encourage customers to accept transit protection coverage. That way, if a claim does arise following your move, North American International will arrange for repair or replacement as quickly as possible. Unlike many competitors, all claims are settled directly by the North American International claims team, rather than an indifferent third party. So you are assured of accountability, and a timely and thorough response, to any inquiry.

**To obtain a quote or get more information on worry-free international moving with North American, contact your local North American representative or visit [northamerican.com](http://northamerican.com).**

